

## Key Guide

In order to receive a spare key, please send us the invoice and the current Userkey / Freischaltcode by email. After verifying your information you will receive a new Userkey / Freischaltcode with the necessary information.

**Support@navilock.de**

Note: When you re-installing the application on the known system, you may activate Maptrip again with the existing keys. In this case a spare key is not required.

### Online activation

You have received a spare key. Please visit [www.navalock.de](http://www.navalock.de). Click **Maptrip key** and then **Einen Ersatz Userkey/Freischaltcode aktivieren**. Enter only numbers and uncapitalized letters.

#### 1. The new Userkey / Freischaltcode

\* This key you have received via e-mail

#### 2. New Hardware Key

\* This is the key for the new hardware which is being displayed by Maptrip. This key can not be verified here. If you providing wrong information, you can not activate Maptrip

#### 3. The old Userkey / unlock code

\* This is usually the key from the delivery

Click **Abschicken** (Submit). If your input is correct you get immediatly displayed an activation key that you write down. We will also be sent again this key to the known e-mail address.